



Broadband Technician Albion, NE

Turnkey Management Company, LLC is looking for an energetic, growth-oriented individual with the skills and demeanor to be an effective Broadband Technician. Turnkey continues to grow their operations and has provides staff for Stealth Broadband, as well as other Turnkey Holdings companies. Stealth Broadband is Platte Valley and Northeast Nebraska's leading Internet Service Provider focused on bringing fast / affordable Internet service across our service area. This position will be responsible installation and troubleshooting for Stealth Broadband's western Internet territory.

Responsibilities:

- On-site installations of wireless or fiber optic broadband Internet service
- Correction and repair of customer broadband Internet service
- Underground cable locating
- Configure customer equipment including routers and wireless access-points
- Installation of cabling in homes and businesses
- Maintain a clean and organized company vehicle and ensure all routine maintenance is completed as needed
- Maintain an inventory of equipment and tools
- Serves customers by providing product and service information and resolving product and service problems.
- Attracts potential customers by answering product and service questions and suggesting information about other products and services.
- Resolves product or service problems by clarifying the customer's complaint, determining the cause of the problem, selecting and explaining the best solution to solve the problem, expediting correction or adjustment and following up to ensure resolution.
- Performs all other related duties as assigned by management.

Required Qualifications:

- Must be able to report during business hours to an office in Albion, Nebraska
- Must be able to lift at least 75 lbs
- Must be able to climb ladders and utilize a bucket truck for installation and repair
- High School diploma or equivalent
- Excellent client-facing and internal communication skills
- Solid organizational skills including attention to detail and multitasking skills
- Valid US driver's license

Preferred Qualifications:

- Prior installation and repair experience

Additional Information

- Benefits including Health & Dental / 401K / PTO / Free Internet if in service territory